

VILLA PALMA SRL PRESIDIO “RESIDENZA MORGAGNI”	CARTA DEI SERVIZI	
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1. ABOUT US

Residenza Morgagni is a specialized health and social care unit in the area of psychiatric assistance that provides services in compliance with the current regional legislation and consists of the following centers:

- SRTR/e (Struttura Residenziale Terapeutica Riabilitativa estensiva) - *Extensive Rehabilitation Therapeutic Residential Center*: 10 users
- SRSR/h24 (Struttura Residenziale Socio Riabilitativa ad elevata intensità assistenziale) – *High Intensity Care Residential Rehabilitation Center*: 8 users
- *Semi-Residential Day-Care Center*: 16 users

Presidium centers

The Residenza Morgagni centers offer residential and semi-residential hospitality with rehabilitative therapeutic purposes in a protected and comfortable environmental context which, due to its physical and organizational characteristics, refers to a family dimension. The structures are in fact structured like apartments and the guests are involved in the management of the spaces and in the inherent activities. The hosting services provided are: board and lodging (for residential, in double or single rooms), full kitchen with appliances and dishes, utilities, bed linen (for residential), TV and internet with Wifi, air conditioning, washing machine.

The community model of centers enhances the specific potential of group work in a rehabilitative therapeutic key. The center's rules have structuring function organizing the community and defining the time organization. The guests participate in the daily activities, such as preparing meals and taking care of the spaces and this favors an empowerment and the recovery and/or acquisition of different levels of

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autonomy within a protected context. Moreover, in the centers each user can develop a sense of belonging to the group that reinforces his sense of identity.

The rehabilitation program is organized through an individual therapeutic project agreed upon at the entrance and checked periodically, which provides gradually more intense stimuli to promote social reintegration, the acquisition of a greater degree of autonomy and the possible start of work paths. The project is shared primarily with the patient himself, with the national health service, with family members and/or other important figures.

The project is developed by a multidisciplinary team and foresees a continuous verification of the objectives achieved and the critical issues that have emerged, for the evaluation of the results obtained and their impact on the quality of life and on the social, family and work functioning abilities of the subject. If possible, the family is involved in planning the rehabilitation program and periodic interviews are scheduled with the patient's family. Laddove possibile, è previsto il coinvolgimento della famiglia nella progettazione del percorso riabilitativo e sono previsti colloqui periodici con i familiari del paziente.

The unit is organized into different types of assistance:

Residential:

- *SRTR/e: Extensive Rehabilitation Therapeutic Residential Center*

For patients with sub-acute phase disorders, which require relational, psychotherapeutic and pharmacological interventions, with a maximum stay in the structure of approximately 2 years and subsequent reintegration in the usual life context or in an autonomous living environment supported at home level, or subsequent gradual transition into structures with less commitment and / or hospitable care with a socio-rehabilitative or social welfare value.

The structure accommodates 10 users and is arranged on two levels.

- *SRSR/h24: High Intensity Care Residential Rehabilitation Center*

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For patients with a degree of stabilization of the pathology and disabling aspects to require continuous social and health care protection in the 24 hours. This type of assistance process is aimed at favoring the acquisition of the greatest possible autonomy and allowing social reintegration.

The structure accommodates 8 users, arranged on one level.

Semi-residential:

- *Day-Care Center:*

The *Day-Care Center* is a structure that operates rehabilitative and re-socializing therapeutic functions for patients who live at their home and who regularly access it, with a frequency that can vary, depending on individual programs, from daily to weekly attendance, being able to host them for a full day, including meal, up to 6 days a week.

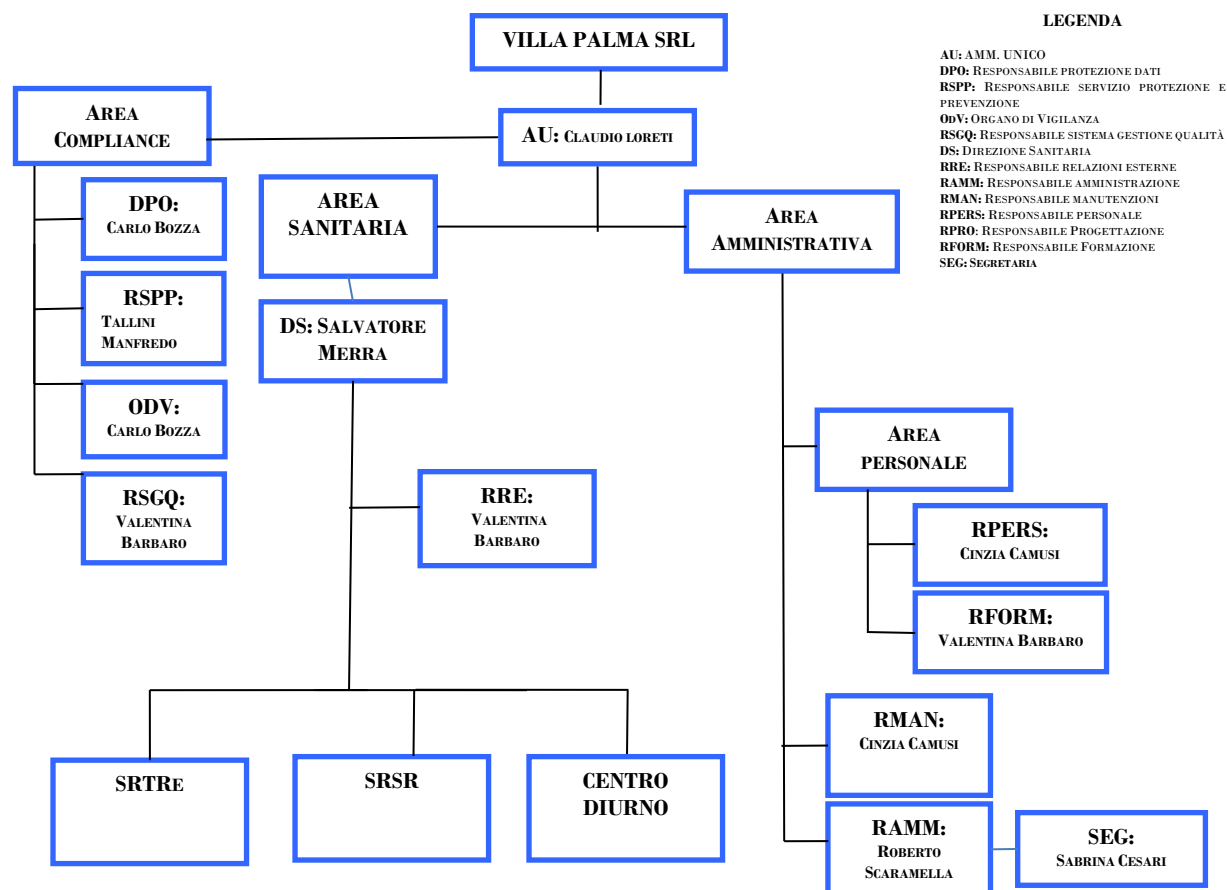
The Day-Care Center is open 8 hours a day for 6 days a week. The service is supported by a shuttle service provided by the Center.

The structure accommodates 16 users, arranged on one level.

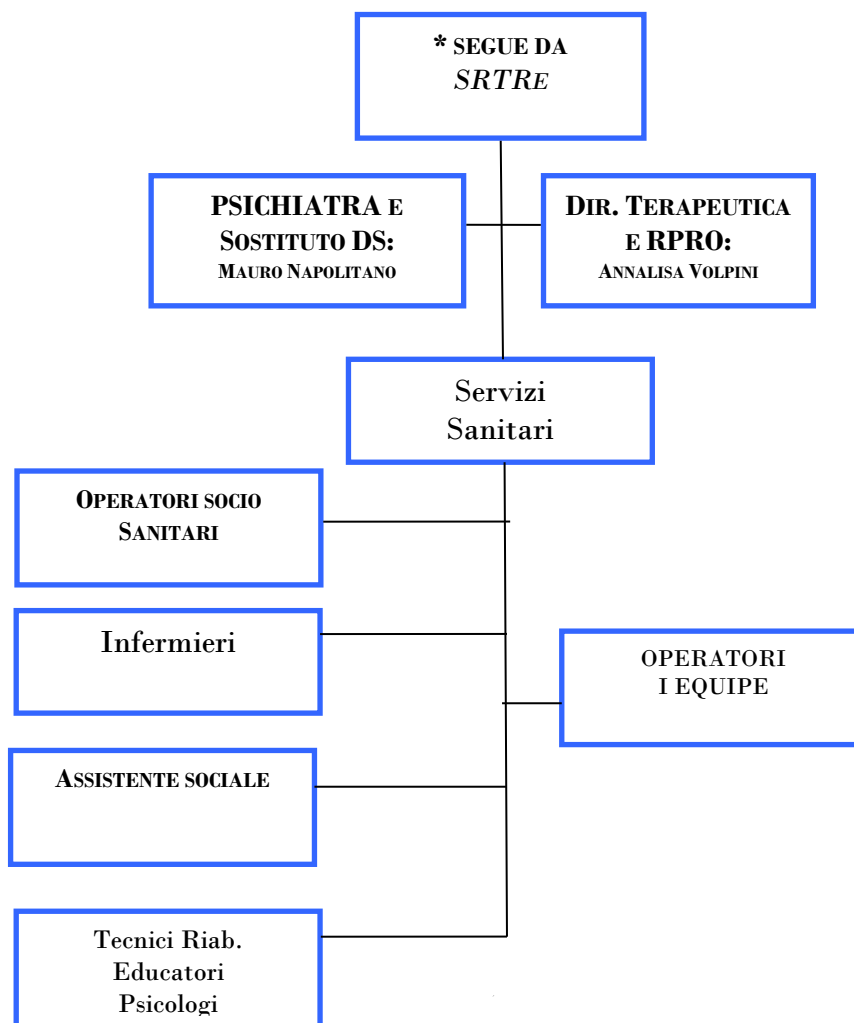
2. FACILITIES ORGANIZATION

The Health Director of the Company is Mr. Salvatore Merra. The administrator is Ing. Claudio Loreti. The organization chart of the company and of the three facilities is reported in the following.

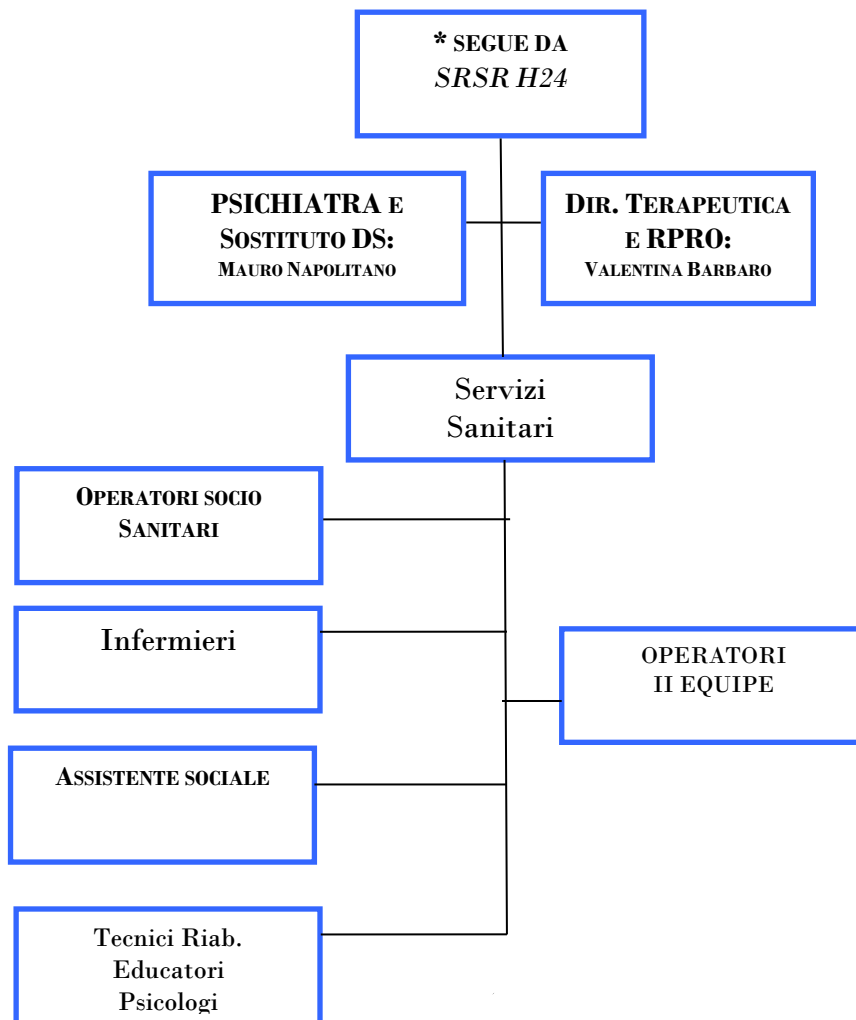
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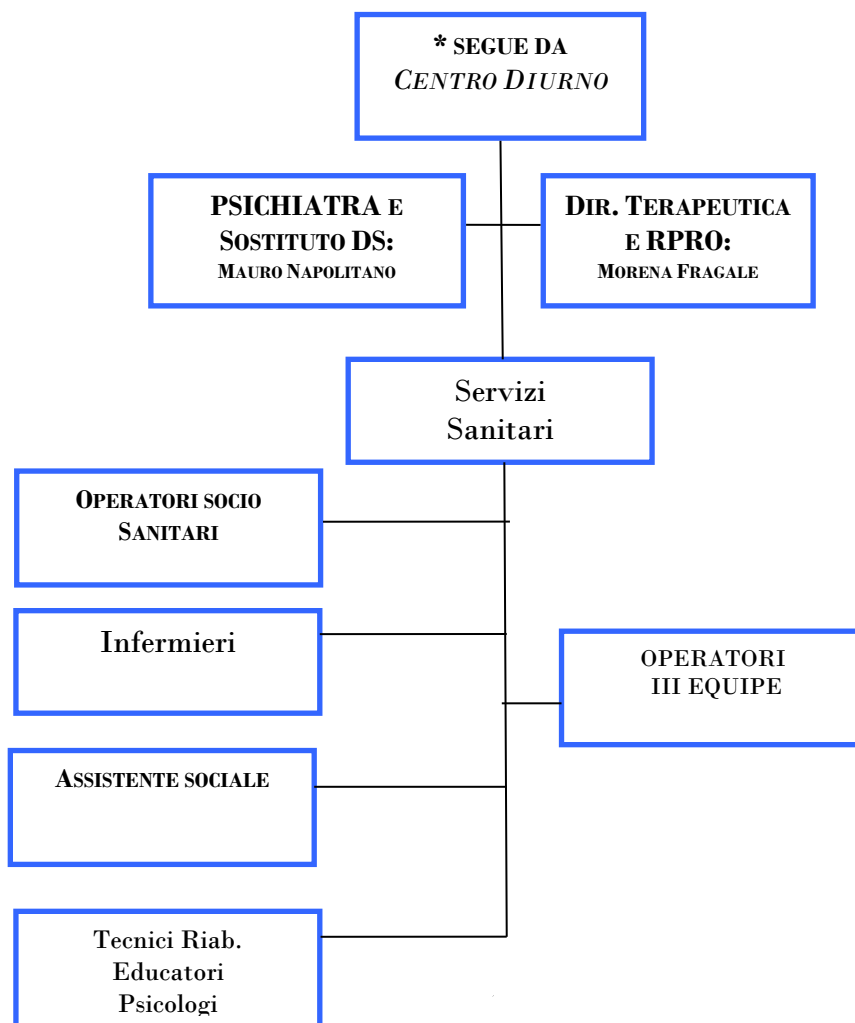
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1. GENERAL INFORMATION

Contacts

Ragione Sociale: Villa Palma S.R.L.

Legal and operative site: Via Casilina, 1750 – 00100 Roma (Rm)

Phone: 06.99344072

Fax: 06.99344073

Attorney: Ing. Claudio Loreti

Health director: Dott. Salvatore Merra

Deputy Health Director: Dott. Mauro Napolitano

Case Manager and Coordinator SRTR/e: Dott.ssa Annalisa Volpini

Case Manager and Coordinator SRSR/h24: Dott.ssa Valentina Barbaro

Case Manager and Coordinator Day-Care Center: Dott.ssa Morena Fragale

E-mail: villapalmasrl@gmail.com

PEC: villapalmasrl1@legalmail.it

Website: <http://www.villapalmasrl.it>

SRTR/e: Phone: 06.32090851 – e-mail: villapalmasrl@gmail.com

SRSR/h24: Phone: 06.20744300 – e-mail: csrvillapalma@libero.it

Day-Care Center: Phone: 06.32091674 – e-mail: centrodiurno.morgagni@gmail.com

Costs

The cost for the period of stay in SRTR / e is charged to the S.S.R.

For the stay in SRSR / h24 and for the attendance of the Day-Care Center, according to the current legislation there is a sharing of expenses, with a cost-part equal to 60% of the rate for the user or, depending on the economic situation attested by the ISEE, to Municipality of residence of the user

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("Social Quota") and the remaining cost equal to 40% of the rate reserved for the ASL of residence of the user ("Healthcare Fee").

To attend the Day-Care Center it is also possible in some cases, in agreement with the Health Department, that the user pays the total fee, equal to 81.00 (eighty-one) € / day.

For acceptance it is necessary to contact the ASL of belonging.

Service standards

Time to handle the complaint: 30 days

Times for the management of inherent disservices:

- Hotel aspects and comfort: 48/72 hours
- Structural aspects: 24 hours or transfer to an alternative structure if the problem lasts longer than expected

A facility that guarantees the characteristics of civil dwelling in a context as similar as possible to the family context.

Authorization Acts

[Decreto Reg Lazio U00405 del 03-09-2015](#)

[Decreto regione Lazio U00356 30.10.2014](#)

How to reach us

The Residenza Morgagni is located in Rome, in Via Casilina n. 1750.

